



FUEL LEVY NOTICE

March 2026

Dear Valued Customer,

We are writing to inform you of an important update to our pricing structure.

As you may be aware, fuel prices have become increasingly volatile. While we have made every effort to absorb these increases, this is no longer sustainable.

Due to these ongoing cost increases, Yaralla Buses will be implementing a fuel levy on all charter services, effective immediately. This will apply to both new bookings and any existing bookings that have not yet been completed.

This decision has not been made lightly. Like many transport operators, rising fuel costs have had a significant impact on operating expenses. The introduction of a fuel levy allows us to continue delivering safe, reliable, and high-quality service without compromising our standards.

Any applicable fuel levy will be calculated based on prevailing fuel prices at the time of the charter. Where applicable, you will be advised of any adjustment to your booking prior to your scheduled service. If fuel prices decrease between the time of quoting and the date of service, any adjustment will be made accordingly.

We understand that this additional cost may impact your plans, and we appreciate your understanding.

We remain committed to transparency and will ensure any changes are communicated clearly and fairly.

If you have any questions or would like to discuss your booking, please don't hesitate to contact our team.

Thank you for your continued support.

Kind regards,
Yaralla Buses